



How to prepare for the Countertop Measure

The countertop measure is the critical step in which exact dimensions are gathered in order to fabricate your new countertops.

Prior to the measure person arriving to your home, the existing countertops need to be cleared of all dishware, small appliances, decorations, etc.

It's not uncommon for a laser template system to be used in the measuring process, so pets and/or children should be kept clear of the area, so the equipment does not get bumped and vibration from foot traffic is minimized.

During the measure process, the measure person will verify all details of the new countertops for accuracy. This will include material, color, edge profiles, backsplash, sink, faucet and cooking appliance. If any of this information was left undetermined with your salesperson prior to the measure, it will need to be completed at the field measure as these items affect how the countertops are measured and fabricated.

Following the measure, the measure person will review how to prepare for the installation and answer questions you may still have. It is the responsibility of the customer to communicate any changes following the field measure to their salesperson. **If the notice is not given in time to update the fabrication cycle, any remaking of tops or additional trips will be at the customers cost.**

How to prepare for the Countertop Install

Please make sure there are no tripping hazards and that during the winter season there is no ice that could cause the installers to trip or slip while carrying heavy countertops that would likely cause injury and/or damage to product.

Prior to the installers arriving (if existing countertops are to be removed by BWS-CRG) the existing countertops need to be cleared just as you did for the measure as described above.

If plumbing is in place and you are not using BWS/CRG to assist with plumbing services, all the plumbing needs to be disconnected. This would include water lines shut off and disconnected from the faucet, drinking water systems and dishwasher. Disconnect all drain lines and remove garbage disposals if in place.

Replacing countertops is a "construction process". As a result, minor scrapes and dings can occur during the removal and/or the installation process. Homeowners should make provisions for any "touch-up" needs.

The contents of the base cabinets need to be completely emptied, drawers removed and placed outside the work area. Access is needed to the underside of the countertops to complete installations. Also, debris is generated during the removal process and empty cabinetry will allow for an easier and more thorough clean up.

In most countertop replacements, one or more appliances needs to be moved to get existing countertops out and the new ones in. During the measure, the measure person will let you know which ones and where to best locate them. BWS/CRG cannot disconnect or handle any appliances. If assistance is needed outside of friends and family, arrangements should be made with an appliance company.